<u>Containers R Us DIY Container Move Terms, Conditions,</u> <u>Customer Requirements and Information to help you decide the</u> <u>best option for your Move with Us</u>

11.15.2022

1/ You need to determine what size of container you need a 20'L x 8'W x 8'6" H or a 40'L x 9'6" H x 8'W

Please note the difference in price is usually only 10 to 15% more to ship a 40' container compared to a 20' container because the Rail companies charge the same rate for either size. Some customers do not have the space in one or both locations to accommodate a 20' or 40'HC container. These are some ideas to allow you to use containers to be more cost-effective. If you have enough space in front of your house you can apply for a barricade permit that allows you up to 2 weeks to load the container. You can also find a nearby Church or Mall that has a large parking lot and will allow you to leave the container on their lot for a few weeks. The final option is that you can load the container the same day and unload your container the same day based on your proximity to the closest Rail Depot which may save you hundreds of dollars in transport charges. Please be advised that you can ship cars and trucks in the container and they have tie downs every 4' on both sides, top and bottom so 4 tie downs every 4' in the container.

2/ If you are going from west to east from Ontario we have to ship 20's in pairs on the rail so you will have to wait for another 20' going that way or pay approximately \$750 more to have a trucker ship it down to either Moncton, Halifax or the closest Intermodal Container Rail Depot to your final destination which are the following: Halifax, Moncton, Montreal, Toronto, Winnipeg, Saskatoon, Regina, Edmonton, Calgary, and Vancouver. We also have a new service that allows 2 customers to use 1 x 40HC to save costs but it requires 2 customers moving to the same Province either Nova Scotia or New Brunswick.

3/ If you are shipping a 20' container you need 75 feet of clearance from where you are placing the container to where the trucker needs to be able to turn and a 120' of the same clearance for a 40' container in both locations. The weight limit before we have to dispatch a heavier truck to pick up your loaded 20' container is 10,000 lbs. For a 40' container, you need to determine if you are loading the container with over 15,000 lbs because if you are we will have to dispatch another tow truck to assist in loading the 40' container onto the truck. If you do load it with over 15,000 lbs the additional cost that is based on what your local tow truck company charges which range from \$750 to \$1,500 extra charge not including additional wait time charges if we were not informed of the 15,000 weight limit being surpassed.

Please be advised that any delays in not having the drop-off or delivery site ready or any delays caused by any of the respective drop-offs and pick-up locations will be back-charged to the customer.

We can not guarantee exact delivery dates but normally we end up doing so. The key is to have the pick-up date at least 2 to 3 days or more before the closing date to ensure if there are any delays like bad weather, truck breakdowns, road closures and any other circumstances that we have no control over we can still get the container picked up before the final date.

The drivers know what they are able to do and if you ask them to do something they are not sure of doing and they get stuck or damage your property the sole responsibility will be the customers and you will be billed any charges to get the truck out.

4/ We highly recommend that you place 4 x 4" x 4" x 2'L on each inside corner of the container to eliminate any damage to your driveway. The customer is responsible for getting the wood to ensure that there is no damage to their driveway. The drivers will put the wood in place for you once they get on site.

We have a new service for Newfoundland that we can now offer 20' and 40' container service to anywhere in NL.

It will get initially picked up by truck put on a ship and then delivered to your final destination by truck. Please email us for further details. Usually takes 2 to 3 weeks for delivery.

Before we can send you an estimate you need to supply us with the following:

Need your bill to information and initial delivery address if different and the dates required at both locations.

Please note we will not dispatch a trucker unless you confirm at least 5 to 7 calendar days prior to the pick-up date that the container will be ready to go and that you ensure us that there is nothing blocking access for the truckers to pick up the loaded container. Any delays caused by any of our above terms and conditions not being met are the sole financial responsibility of the customer. At this point, you will have to ensure that the weight limit for either the 20' or 40' are determined to avoid extra wait time charges for the truckers that can otherwise be avoided.

At least 2 contacts and cell phone numbers for both locations are needed.

Do you want the doors of the container to be placed on the ground first or last at both locations?

When would you like to receive the container at the final destination address?

We need to know if you need storage at either location prior to us delivering your container to its final destination. Please note we do not recommend standard containers for long-term storage over a few months. We recommend using an insulated container. Please note this

option is only available from us if you are purchasing the container. The cost to insulate a 20' container is \$2,750 and \$3,750 for a 40' container.

Both addresses are complete with postal codes for the initial and final destination and at least 2 x contacts with their cell numbers for both locations

Please note that your current Home Insurance provider may already have coverage for you or with a simple phone call they can add an inexpensive rider to cover your contents for a full replacement. We do not offer insurance because we are unable to beat their quotes.

We will quote you for the move both as a rental and if you purchase the container.

Over 90% of customers have purchased the containers for the following 3 reasons.

1/ On purchase you will not have any rental fees (20' container \$175/month and 40' container \$275/month) and any additional rental charges if you keep it for more than a month.

2/ The containers depending on how far away your final destination is to an Intermodal Container Rail Depot will determine how much more the container is worth selling at your final destination.

Typically, the 20' container will sell for approximately \$500 more for every 100 km in distance away from the closest Rail Depot or for a 40' it is \$700/100 km in distance from the closest Rail Depot.

Also, the price you are paying for the 20' container is at least \$500 to \$1,000 more at the final destination compared to what we are selling to you for and \$1,000 to \$1,500 more for a 40' container.

3/ The last reason why it is better to purchase than to rent is that for every 100 km that your final destination is from an Intermodal Container Rail Depot it is \$500 more for the transport charge will be to pick up the empty 20' and \$800 more per 100 km for a 40' container and to deliver it back to one of our own Container Depots located where every Intermodal Container Rail Depot is. We of course do not charge this if you purchase the container. Even if you do not want to sell it yourself, we will buy it back from you and sell it for a commission, but you may have to keep it on your site for a few weeks to a month longer than you expected.

Finally, we will always strive to meet your specific delivery requirements. With respect to initial delivery and initial pick-up dates, we are normally able to meet those dates but do not guarantee it, but with regards to the final destination delivery date that is not always the case. We rely on the railways being on time, the truckers at the destination being on time and no delays but there may be delays that are out of our control and we can not be held responsible for. Therefore we can never fully guarantee the end delivery dates but usually if there are any delays they are only a day or two off the original requested date and it is determined on the individual circumstances based mostly on the geographical location it is being shipped to.

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